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Product Data Sheet:
Identity Lifecycle Manager (ILM)

Managing the lifecycle of identities—from onboarding to de-provisioning—has never been more critical. As organisations scale, the complexity of identity management increases, leading to security gaps, compliance failures, and operational inefficiencies.

Fálaina ILM automates the entire identity lifecycle — from new user onboarding, role transitions, access provisioning, de-provisioning, and governance—ensuring secure, just-in-time access for human and non-human identities.

Falaina ILM Key Functionalities:

1. **Automated Identity Lifecycle Management**
   - Automates user onboarding, role-based access updates, and de-provisioning to eliminate orphan accounts.
   - Ensures real-time identity synchronisation across HR systems, directories, and cloud applications.

2. **Centralised Human Identity Data Integration**
   - Consolidates identity data from HR systems, LDAP, APIs (REST, SOAP), SCIM, databases, and SaaS applications for employees and third party such as contractors and vendors.
   - Utilises Fálaina Universal Connector Framework (UCF) for seamless integration with On-premise, cloud, and legacy systems.

3. **Machine (Non-Human) Identity Management**
   - Extends identity lifecycle management to service accounts, bots, workloads, and API integrations.
   - Enforces Zero Trust security policies to mitigate risks associated with machine identities.

Industry Trends & Statistics:

- 61% of breaches involve compromised credentials due to weak provisioning policies.
- 35% of IT time is spent managing access requests manually.
- Automated lifecycle management can cut identity-related security incidents by 40%.
- AI-driven identity automation is reducing onboarding times by 50%.

Source: Gartner

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4. Role-Based & Attribute-Based Access Control (RBAC/ABAC)

- Supports context-aware access policies to prevent privilege creep and excessive permissions.
- Dynamically adjusts access permissions based on user attributes, job roles, and security risk levels.

5. AI-Powered Identity Reconciliation & Risk Scoring

- Detects identity inconsistencies, orphaned accounts, and unauthorised access privileges.
- Assigns risk scores based on AI-driven analysis, enabling proactive identity threat mitigation.

6. Access Request Processing & Workflow Orchestration

- Provides self-service access requests with AI-powered approvals and risk-based workflows.
- Supports multi-step approvals and policy-based decision automation.

7. Externalised Authorisation Management (EAM) Integration

- Enforces fine-grained access controls for high-security applications and workloads.
- Supports real-time authorisation enforcement across cloud, SaaS, and on-premise environments.

8. Cloud Infrastructure Entitlement Management (CIEM) Integration

- Extends identity lifecycle management to AWS, Azure, GCP, and other multi-cloud environments.
- Remediates over-privileged cloud entitlements, ensuring compliance with Zero Trust policies.

9. Identity Registration & Profile Management

- Empowers users with self-service identity updates and profile management.
- Ensures accurate identity records with automated profile validation and synchronisation.

10. Secret & Key Provisioning

- Securely provisions service account credentials, API keys, and encryption certificates.
- Automates key rotation and expiration policies to enhance security compliance.

11. Self-Service Password Management

- Enables self-service password resets and account unlocks, reducing IT support workload.
- Integrates with MFA and risk-based authentication for secure password management.

12. Microsoft Teams & ITSM Platforms

- Enables real-time identity lifecycle event notifications and approvals via Microsoft Teams.
- Provides OOTB integration with ServiceNow to streamline IT service management workflows.

13. Security Information and Event Management (SIEM) Integration

- Enhances security monitoring by feeding identity-related events into SIEM platforms.
- Supports real-time identity threat detection and anomaly detection via Splunk, Microsoft Sentinel, and IBM QRadar.

14. Zero Trust Compliance & Continuous Monitoring

- Enforces a Zero Trust security model by continuously verifying access requests and monitoring user behaviour.
- Ensures least-privilege enforcement across enterprise identities to meet compliance mandates.

Case Studies

- **Financial Services Firm (Banking & Insurance)**
  - Challenge: Managing identity lifecycle automation across multiple banking applications while ensuring regulatory compliance.
  - Outcome: Reduced access provisioning time by 75%, improved access visibility, and ensured SOX & PCI-DSS compliance.

- **Global Manufacturing Company (Supply Chain & Logistics)**
  - Challenge: Need for real-time identity lifecycle management across SAP, Oracle, and cloud platforms.
  - Outcome: Eliminated manual provisioning, integrated HR and Active Directory, and improved IT efficiency by 50%.

Business Benefits:

- Automated Identity Lifecycle Management – Ensures real-time, policy-driven provisioning and de-provisioning, reducing manual IT workload by up to 70%.
- Risk-Based Access Controls – AI-driven identity risk scoring prevents over-provisioning and enforces least-privilege access dynamically.
- Seamless Multi-Cloud & Hybrid Integration – Centralised identity synchronisation across On-premise, SaaS, and cloud platforms
- Operational Cost Savings & IT Efficiency – Cuts 40% of access-related IT support tickets, accelerating workforce productivity.
- Compliance-Ready Access Controls – Automates compliance with GDPR, HIPAA, SOX, ISO 27001, ensuring audit-ready identity lifecycle management.

Technical Specifications

- Deployment Models: SaaS, on-premises, and hybrid options with a unified codebase.
- Integrations: Prebuilt connectors for 70+ target systems, including legacy On-premise, cloud and SaaS applications.
- Scalability: Designed for mid-market and large enterprises with dynamic
- scalability.
- API Support: RESTful APIs for custom integrations.

Pricing and Licensing

- Pricing Model: Subscription
- User Licensing: Flexible plans based on the number of users and connectors.
- Support Packages: Available in Basic, Standard, and Premium tiers, offering various levels of support and response times.

Why Fálaina?

We understand — Managing identity lifecycle processes can be complex and time-consuming. That's why we've built a solution that automates user provisioning, streamlines access management, and ensures real-time identity synchronisation—giving you full control over who has access, when, and why.

- Purpose-Built for Identity Lifecycle Management (ILM) – Focuses on real-time provisioning & de-provisioning, unlike governance-heavy IGA solutions.
- AI-Powered Identity Automation – Auto-detects anomalies, adjusts access dynamically, and remediates risks before they escalate.
- Unified Identity for Workforce & Machine Identities – Manages human and non-human identities (bots, APIs, workloads) under a Zero Trust model.
- Seamless Enterprise & Cloud Integration – Seamlessly connects across On-premise, SaaS, and cloud platforms for frictionless deployment.
- Security-First Approach – Enforces adaptive, risk-based access policies to prevent identity-related breaches and insider threats.

Simplify and Secure Your Identity Lifecycle Management

Managing identity lifecycle shouldn't be complicated or overwhelming. With Fálaina Identity Lifecycle Manager (ILM), you can automate user provisioning, streamline access assignments, and ensure real-time identity synchronisation—enhancing security, operational efficiency, and compliance with ease.

Ready to Optimise Your Identity Lifecycle Management?

- Visit www.falainacloud.com to learn more.
- Email us at sales@falainacloud.com to schedule a demo or talk to our team.

Turn Identity Lifecycle Automation into Your Strongest Advantage.

About Falaina

Falaina is at the forefront of cybersecurity innovation, delivering Converged Identity and Access Management (IAM) solutions that empower organisations to protect and optimise their digital ecosystems with unparalleled precision, scalability, and efficiency. Purpose-built to tackle the complexities of modern cybersecurity, Falaina's unified platform integrates powerful capabilities, including Identity Governance and Administration (IGA), Privileged Access Management (PAM), Data Access Governance (DAG), Access Management (AM), and Zero Trust Architecture.

With Falaina, identity security becomes the foundation of progress, helping businesses navigate the future with confidence, resilience, and agility.